
Star Restoration

Claim ID

Date of Loss

Apr 18, 2022

Date Claim Created

Apr 18, 2022

Type of Loss

Water

Address

975 Westmere St., Des Plaines, IL, USA

Policyholder Name

James Miller

Policyholder Phone Number

(847) 454-9876



Claim Summary

Water damage

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Attachments

1. Moisture_Full_Report_-_CL89964-9_-_001-102121.pdf
2. Moisture_Equipment_Report_-_CL89964-9_-_001-102121.pdf
3. Mitigation Scope 2.0 - kitchen
4. Work Authorization - Encircle Restoration
5. Encircle Health Consent - Job 101 - Encircle Restoration

General Notes

Initial Inspection 4-18-2022 BT

This is a single-family home with water damage to the kitchen, dining room, and basement. The source of the loss was a damaged plastic water supply line behind the refrigerator. The source has been corrected. Star Restoration has been hired for mitigation services.

Kitchen/dining room:

Water migrated from the plastic supply line out into the kitchen area for an unknown amount of time. The drywall wall behind the refrigerator and next to the pantry will need to have the base trim removed and walls ventilated to promote proper drying. The toe kick next to the fridge will need to be removed to examine the flooring beneath. The hardwood flooring is extremely cupped and will need to be cut and removed. Once the hardwood flooring is removed we will detail clean and apply a plant-based antimicrobial to the wooden subfloor/install drying equipment.

Basement:

Water continue to migrate through the floor down into the basement. The homeowner noticed water droplets exiting the supply line hole in the laundry room. We will need to further analyze the drop ceiling as the cavity above is completely insulated. We will systematically remove insulation to determine how far the moisture traveled in the ceiling cavity. Once all removals have taken place we will detail clean and apply plant-based antimicrobial.

Scope:

Flooring protection in service way

Content manipulation

Remove and save drop ceiling tiles(basement)

Remove and examine the insulation installed in the ceiling cavity (basement)

Detach base trim on impacted drywall (Kitchen)

Inspect the drywall walls for discoloration

If discoloration is not present we will ventilate the drywall walls.

If discoloration is present we will cut the walls to the standard 2 feet

Remove impacted hardwood flooring (severely cupped)

Detail clean and apply plant-based antimicrobial to all impacted surfaces

Install drying equipment and monitor daily

Risk

OVERVIEW PHOTOS: Risk



Log Notes

ROOM NOTES: Log Notes

4/18: NJL

From: Alex Brown <alex.brown@starrestoration.com>
Sent: Monday, April 18, 2022 8:26 AM
To: Service Call <service.call@starrestoration.com>; Chicago NJL WTR <chi.njlwtr@starrestoration.com>
Subject: NJL-WTR-Miller, James & Jackie, Casey (Des Plaines)

Received a call for a new water loss. Refrigerator leak on the kitchen floor. Floors are cupping.

Can someone help enter this? Thank you

Referral is Jack Foster at State Farm (agent).

975 Westmere St.,
Des Plaines, IL, USA 60016
James's number: 847-454-9876
Ciara's number: 847-876-4567

Claim number: 24-543210D

Adjuster: Lauren Tillus
224-987-6543

Deductible: \$1550

Thank you,

4/18: Insp today

From: Bob Villa <bob.villa@starrestoration.com>
Sent: Monday, April 18, 2022 8:39 AM
To: Peter Parker <pete.parker@starrestoration.com>
Cc: Alex Brown <alex.brown@starrestoration.com>; Service Call <service.call@starrestoration.com>; Chicago NJL WTR <chi.njlwtr@starrestoration.com> Subject: Re: NJL-WTR-Miller, James & Jackie, Casey (Des Plaines)

Inspection set for 11am.

Peter or I will handle today

FloorPlan: Floor Plan 1



Kitchen

OVERVIEW PHOTOS: Kitchen





Photo 4 11:03 AM CT Apr 18, 2022

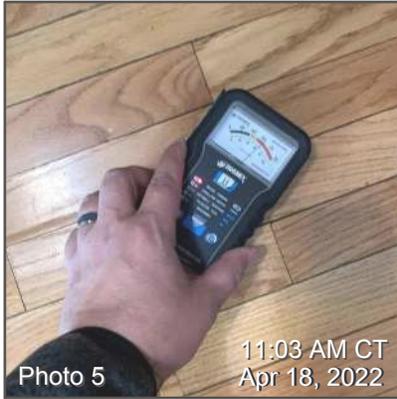


Photo 5 11:03 AM CT Apr 18, 2022



Photo 6 11:03 AM CT Apr 18, 2022



Photo 7 11:03 AM CT Apr 18, 2022



Photo 8 11:03 AM CT Apr 18, 2022



Photo 9 11:04 AM CT Apr 18, 2022



Photo 10 11:04 AM CT Apr 18, 2022



Photo 11 11:04 AM CT Apr 18, 2022



Photo 12 11:04 AM CT Apr 18, 2022



Photo 13 11:04 AM CT Apr 18, 2022



Photo 14 11:05 AM CT Apr 18, 2022



Photo 15 11:05 AM CT Apr 18, 2022



Photo 16

11:05 AM CT
Apr 18, 2022



Photo 17

11:05 AM CT
Apr 18, 2022

Hardwood Floors

OVERVIEW PHOTOS: Hardwood Floors



Photo 1

11:02 AM CT
Apr 18, 2022



Photo 2

11:02 AM CT
Apr 18, 2022



Photo 3

11:02 AM CT
Apr 18, 2022



Photo 4

11:02 AM CT
Apr 18, 2022

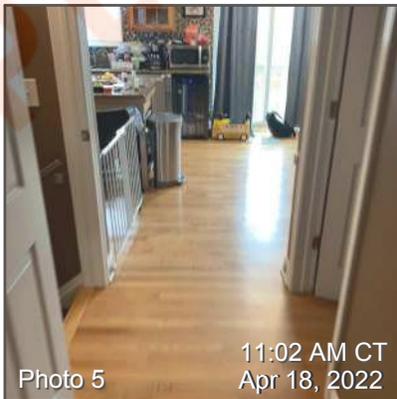


Photo 5

11:02 AM CT
Apr 18, 2022

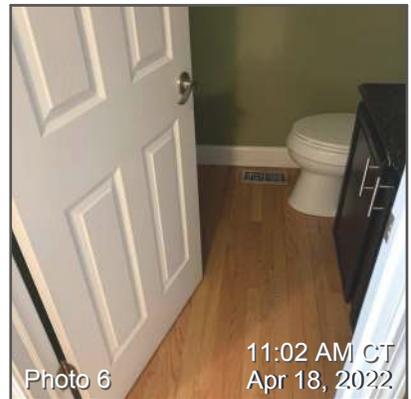


Photo 6

11:02 AM CT
Apr 18, 2022



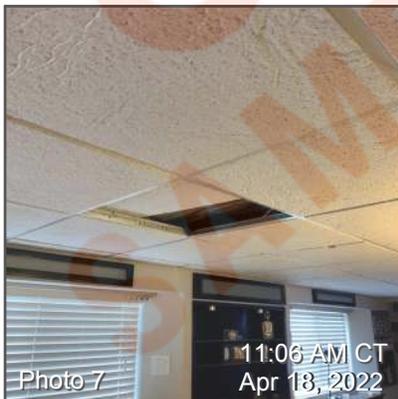
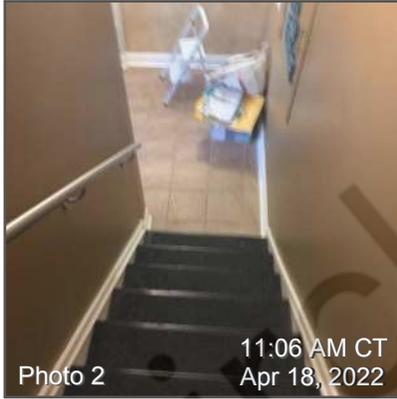
Scope Video

OVERVIEW VIDEOS: Scope Video



Basement

OVERVIEW PHOTOS: Basement



Policyholder

| Name | Phone Number | Address |
|-----------------|--------------|---|
| Mrs. Jane Jones | -- | 74 Strongberg Drive, Winnipeg, MB, Canada |

Claim Details

| Carrier Identifier | Contractor Identifier | Assignment Identifier |
|--------------------|---------------------------|-----------------------|
| CL89964-9 | 001-102121 | -- |
| Project Manager | Date of Loss | Date Claim Created |
| -- | Oct 21, 2021 | Oct 27, 2021 |
| Insurance Company | Adjuster | Policy Number |
| Allstate | -- | 1136JH97 |
| Source of Loss | Initial Category of Water | |
| Broken supply line | Category 1 | |

Calculations

Dehumidifier Calculator

| Atmosphere | Class of Water | Atmosphere Volume | Recommended AHAM Pints/Day |
|------------|----------------|----------------------|----------------------------|
| Main Floor | Class 2 | 3856 ft ³ | 145 pints/day |

Air Mover Calculator

| Area | Floor | Ceiling | Walls | Insets or Offsets | Recommended |
|-------------|---------------------|-------------------|-------------------|-------------------|--------------|
| Kitchen | 150 ft ² | 0 ft ² | 0 ft ² | 2 | 6 air movers |
| Dining Room | 0 ft ² | 0 ft ² | 0 ft ² | 0 | 4 air movers |

Exterior

| # | Time | Relative Humidity | Specific Humidity | Air Temperature | Notes & Photos |
|---|----------------|-------------------|-------------------|-----------------|--|
| 1 | Nov 2, 3:33 PM | 36% | 39.1 gpp | 70°F | Back yard  |

| # | Time | Relative Humidity | Specific Humidity | Air Temperature | Notes & Photos |
|---|----------------|-------------------|-------------------|-----------------|---|
| 2 | Nov 3, 3:30 PM | 35% | 35.5 gpp | 68°F |  |
| 3 | Nov 4, 4:45 PM | 34% | 36.9 gpp | 70°F |  |

Unaffected Area Readings

| # | Time | Room | Relative Humidity | Specific Humidity | Air Temperature | Notes & Photos |
|---|----------------|------------------|-------------------|-------------------|-----------------|---|
| 1 | Nov 2, 3:34 PM | Bedroom - Master | 38% | 45.8 gpp | 73°F |  |
| 2 | Nov 3, 3:32 PM | Bedroom - Master | 37% | 44.5 gpp | 73°F |  |

| # | Time | Room | Relative Humidity | Specific Humidity | Air Temperature | Notes & Photos |
|---|----------------|------------------|-------------------|-------------------|-----------------|---|
| 3 | Nov 4, 4:46 PM | Bedroom - Master | 34% | 42.3 gpp | 74°F |  |

Unaffected Area HVAC Readings

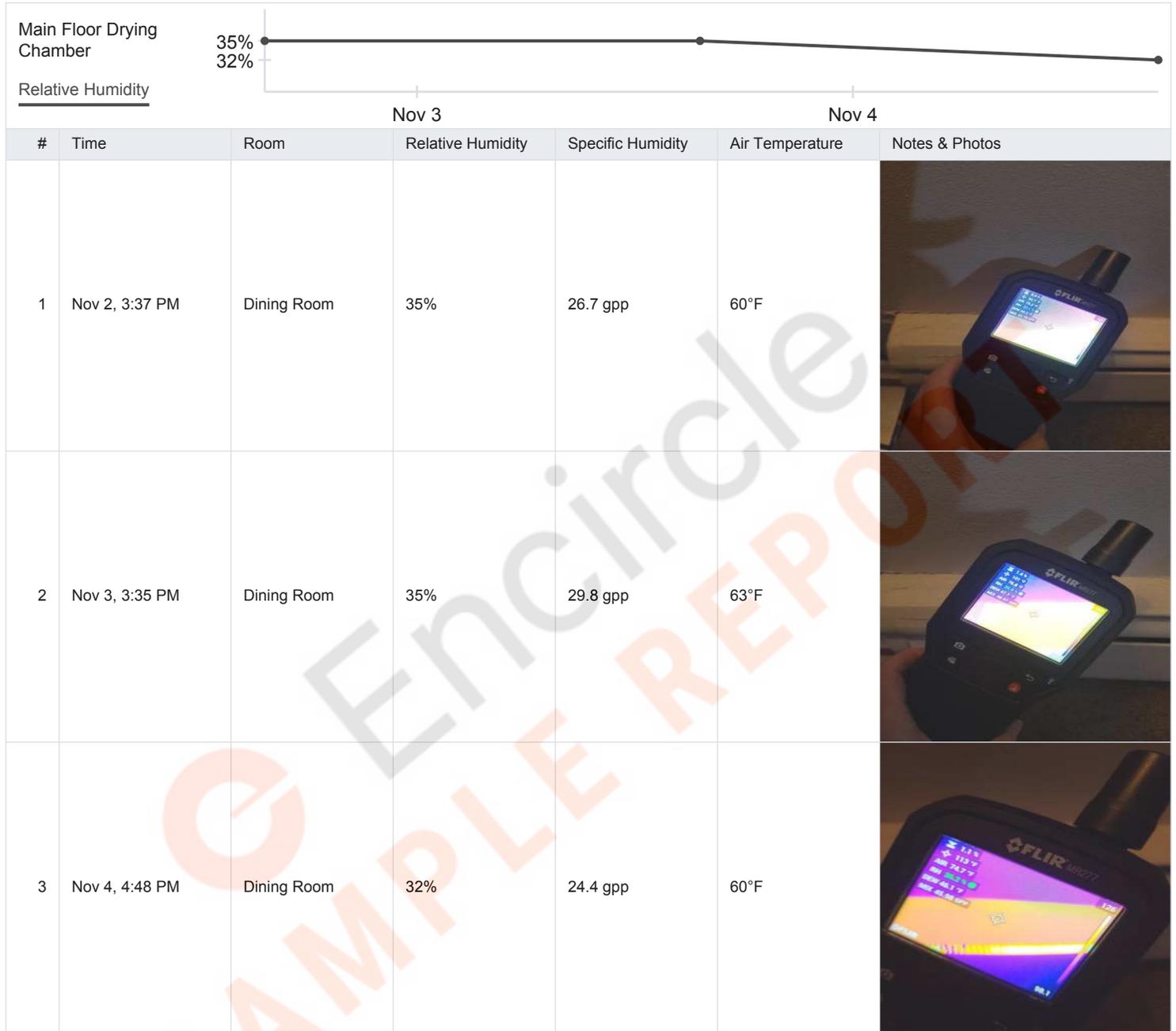
| # | Time | Room | Relative Humidity | Specific Humidity | Air Temperature | Notes & Photos |
|---|----------------|------------------|-------------------|-------------------|-----------------|---|
| 1 | Nov 2, 3:35 PM | Bedroom - Master | 38% | 29.1 gpp | 60°F |  |
| 2 | Nov 3, 3:32 PM | Bedroom - Master | 35% | 26.7 gpp | 60°F |  |
| 3 | Nov 4, 4:46 PM | Exterior | 34% | 26 gpp | 60°F |  |
| 4 | Nov 4, 5:14 PM | Bedroom - Master | 38% | 29.1 gpp | 60°F | |

Drying Chamber: Main Floor

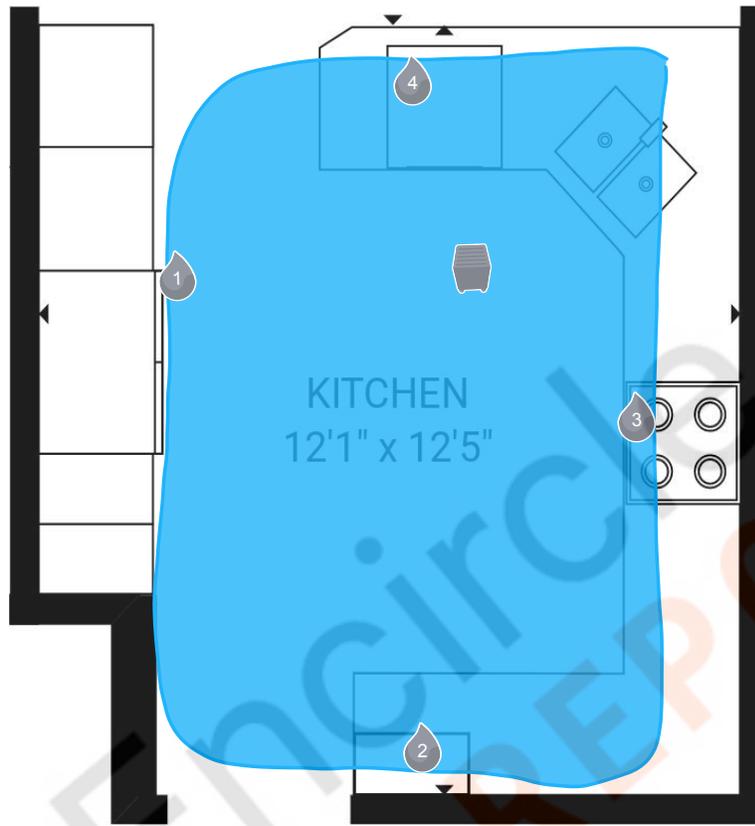
Affected Area Readings



Affected Area HVAC Readings



Affected Area: Kitchen



Point 1: Moisture Point 1

| <p>1: Drywall Flir 100% Dry Standard: 6%</p> | | | | | |
|--|----------------|-----------|------------------|---------------------|----------------|
| # | Time | Meter | Moisture Content | Surface Temperature | Notes & Photos |
| 1 | Nov 2, 3:41 PM | Flir 100% | 100% | | |

| # | Time | Meter | Moisture Content | Surface Temperature | Notes & Photos |
|---|----------------|-----------|------------------|---------------------|---|
| 2 | Nov 3, 3:37 PM | Flir 100% | 49% | |  |
| 3 | Nov 4, 4:51 PM | Flir 100% | 6% | |  |

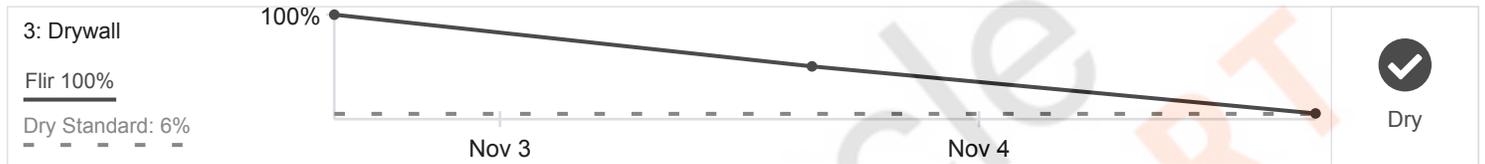
Point 2: Moisture Point 2



| # | Time | Meter | Moisture Content | Surface Temperature | Notes & Photos |
|---|----------------|-----------|------------------|---------------------|---|
| 1 | Nov 2, 3:42 PM | Flir 100% | 100% | |  |
| 2 | Nov 3, 3:38 PM | Flir 100% | 53% | |  |

| # | Time | Meter | Moisture Content | Surface Temperature | Notes & Photos |
|---|----------------|-----------|------------------|---------------------|---|
| 3 | Nov 4, 4:52 PM | Flir 100% | 6.1% | |  |

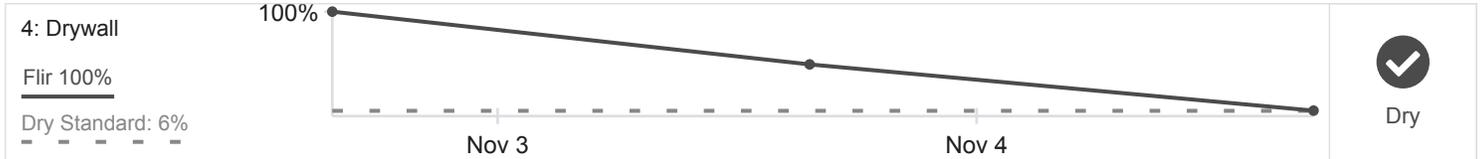
Point 3: Moisture Point 3



| # | Time | Meter | Moisture Content | Surface Temperature | Notes & Photos |
|---|----------------|-----------|------------------|---------------------|---|
| 1 | Nov 2, 3:42 PM | Flir 100% | 100% | |  |
| 2 | Nov 3, 3:38 PM | Flir 100% | 51% | |  |
| 3 | Nov 4, 4:51 PM | Flir 100% | 6.4% | |  |

Point 4: Moisture Point 4

| # | Time | Meter | Moisture Content | Surface Temperature | Notes & Photos |
|---|----------------|-----------|------------------|---------------------|---|
| 1 | Nov 2, 3:43 PM | Flir 100% | 100% | |  |
| 2 | Nov 3, 3:38 PM | Flir 100% | 50% | |  |
| 3 | Nov 4, 4:52 PM | Flir 100% | 6.2% | |  |



Equipment List: Kitchen

Dehumidifier: XPower XD-85L (DH-001)

| | | | | |
|---------------------------------|----------------------------------|-------------------------|----------------------------------|-------------------------------|
| Placed Nov 2, 3:01 PM | Removed Nov 4, 5:27 PM | Power 0.77 kW | Energy usage 38.87 kWh | Days on site 3 days |
|---------------------------------|----------------------------------|-------------------------|----------------------------------|-------------------------------|



| # | Time | Relative Humidity | Specific Humidity | Air Temperature | Grain Depression | Hours Running | Notes & Photos |
|---|----------------|-------------------|-------------------|-----------------|------------------|---------------|--|
| 1 | Nov 2, 3:54 PM | 20% | 48.9 gpp | 95°F | 12 gpp | 0.50 hrs |   |
| 2 | Nov 3, 3:41 PM | 17% | 42.8 gpp | 96°F | -13 gpp | 24.50 hrs |   |

| # | Time | Relative Humidity | Specific Humidity | Air Temperature | Grain Depression | Hours Running | Notes & Photos |
|---|----------------|-------------------|-------------------|-----------------|------------------|---------------|---|
| 3 | Nov 4, 4:54 PM | 7% | 17 gpp | 95°F | 7 gpp | 72.50 hrs |   |

Dehumidifier: XPower XD-85L (DH-001)

Placed Nov 2, 3:01 PM Removed Nov 3, 8:48 PM Power 0.77 kW Energy usage 22.96 kWh Days on site 2 days

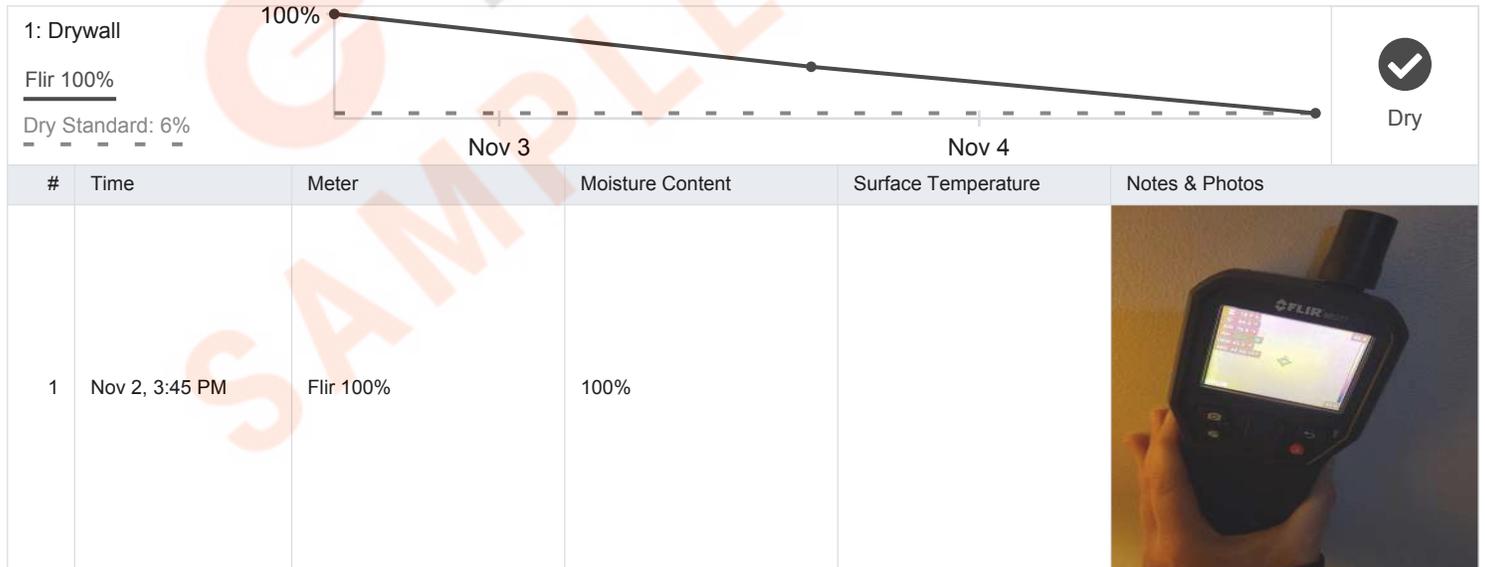
Air Movers: Kitchen

| Name | Placed | Removed | Energy usage | Days on site |
|----------------------------------|----------------|----------------|--------------|--------------|
| Xpower X400 (AM-001) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 17.39 kWh | 3 days |
| Drieaz Velo Low Profile (AM-026) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 11.02 kWh | 3 days |
| Drieaz Sahara Pro (AM-021) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 27.25 kWh | 3 days |
| Xpower X400 (AM-009) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 17.39 kWh | 3 days |
| Xpower X400 (AM-008) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 17.39 kWh | 3 days |
| Xpower X400 (AM-002) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 17.39 kWh | 3 days |

Affected Area: Dining Room



Point 1: Moisture Point 1



| # | Time | Meter | Moisture Content | Surface Temperature | Notes & Photos |
|---|----------------|-----------|------------------|---------------------|---|
| 2 | Nov 3, 3:36 PM | Flir 100% | 50% | |  |
| 3 | Nov 4, 4:49 PM | Flir 100% | 6% | |  |

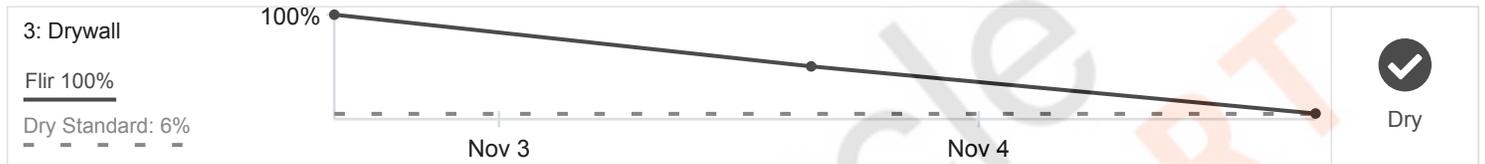
Point 2: Moisture Point 2



| # | Time | Meter | Moisture Content | Surface Temperature | Notes & Photos |
|---|----------------|-----------|------------------|---------------------|---|
| 1 | Nov 2, 3:46 PM | Flir 100% | 100% | |  |
| 2 | Nov 3, 3:36 PM | Flir 100% | 52% | |  |

| # | Time | Meter | Moisture Content | Surface Temperature | Notes & Photos |
|---|----------------|-----------|------------------|---------------------|---|
| 3 | Nov 4, 4:49 PM | Flir 100% | 6.2% | |  |

Point 3: Moisture Point 3



| # | Time | Meter | Moisture Content | Surface Temperature | Notes & Photos |
|---|----------------|-----------|------------------|---------------------|---|
| 1 | Nov 2, 3:46 PM | Flir 100% | 100% | |  |
| 2 | Nov 3, 3:37 PM | Flir 100% | 51% | |  |
| 3 | Nov 4, 4:50 PM | Flir 100% | 6.3% | |  |

Point 4: Moisture Point 4

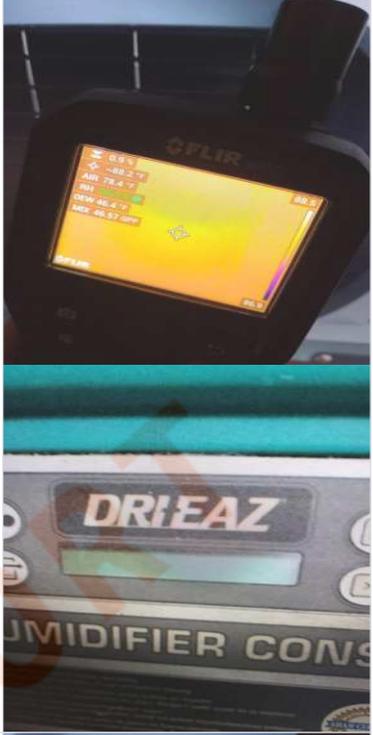
| # | Time | Meter | Moisture Content | Surface Temperature | Notes & Photos |
|---|----------------|-----------|------------------|---------------------|----------------|
| 1 | Nov 2, 3:47 PM | Flir 100% | 100% | | |
| 2 | Nov 3, 3:37 PM | Flir 100% | 50% | | |
| 3 | Nov 4, 4:50 PM | Flir 100% | 6% | | |

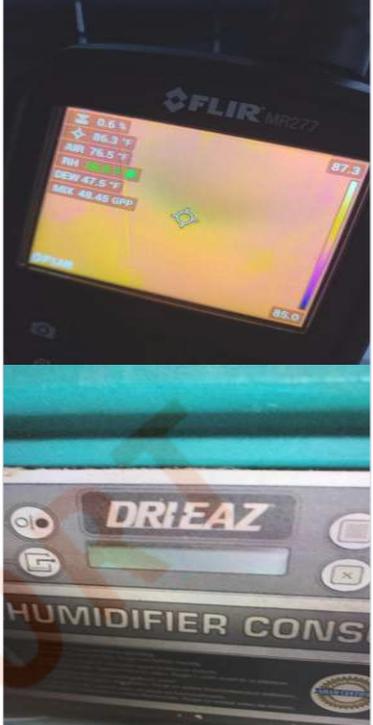
Equipment List: Dining Room

Dehumidifier: Drieaz Evolution (DH-015)

| | | | | |
|---------------------------------|----------------------------------|-------------------------|-------------------------------|-------------------------------|
| Placed Nov 2, 3:02 PM | Removed Nov 4, 5:27 PM | Power 0.57 kW | Energy usage 29 kWh | Days on site 3 days |
|---------------------------------|----------------------------------|-------------------------|-------------------------------|-------------------------------|



| # | Time | Relative Humidity | Specific Humidity | Air Temperature | Grain Depression | Hours Running | Notes & Photos |
|---|----------------|-------------------|-------------------|-----------------|------------------|---------------|--|
| 1 | Nov 2, 3:54 PM | 20% | 48.9 gpp | 95°F | 12 gpp | 0.50 hrs |  |
| 2 | Nov 3, 3:42 PM | 15% | 36.6 gpp | 95°F | -7 gpp | 24.50 hrs |  |

| # | Time | Relative Humidity | Specific Humidity | Air Temperature | Grain Depression | Hours Running | Notes & Photos |
|---|----------------|-------------------|-------------------|-----------------|------------------|---------------|---|
| 3 | Nov 4, 4:54 PM | 7% | 17 gpp | 95°F | 7 gpp | 72.50 hrs |  |

Air Movers: Dining Room

| Name | Placed | Removed | Energy usage | Days on site |
|-------------------------|----------------|----------------|--------------|--------------|
| DriEaz DriForce (12345) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 27.83 kWh | 3 days |
| Xpower X400 (AM-011) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 17.39 kWh | 3 days |
| Xpower X400 (AM-015) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 17.39 kWh | 3 days |
| Xpower X400 (AM-010) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 17.39 kWh | 3 days |

Affected Area: Living Room

No readings

Equipment List: Living Room

None

Policyholder

| | | |
|-----------------|---------------------|---|
| Name | Phone Number | Address |
| Mrs. Jane Jones | -- | 74 Strongberg Drive, Winnipeg, MB, Canada |

Claim Details

| | | |
|---------------------------|----------------------------------|------------------------------|
| Carrier Identifier | Contractor Identifier | Assignment Identifier |
| CL89964-9 | 001-102121 | -- |
| Project Manager | Date of Loss | Date Claim Created |
| -- | Oct 21, 2021 | Oct 27, 2021 |
| Insurance Company | Adjuster | Policy Number |
| Allstate | -- | 1136JH97 |
| Source of Loss | Initial Category of Water | |
| Broken supply line | Category 1 | |

Dehumidifier Calculator

| Atmosphere | Class of Water | Atmosphere Volume | Recommended AHAM Pints/Day |
|------------|----------------|----------------------|----------------------------|
| Main Floor | Class 2 | 3856 ft ³ | 145 pints/day |

Dehumidifiers

| Atmosphere | Name | Placed | Removed | Energy usage | Days on site |
|--------------------|---------------------------|----------------|----------------|--------------|--------------|
| Kitchen | XPower XD-85L (DH-001) | Nov 2, 3:01 PM | Nov 4, 5:27 PM | 38.87 kWh | 3 days |
| Dining Room | Drieaz Evolution (DH-015) | Nov 2, 3:02 PM | Nov 4, 5:27 PM | 29 kWh | 3 days |
| Kitchen | XPower XD-85L (DH-001) | Nov 2, 3:01 PM | Nov 3, 8:48 PM | 22.96 kWh | 2 days |
| Dehumidifier Total | | | | 90.82 kWh | 8 days |

Air Mover Calculator

| Area | Floor | Ceiling | Walls | Insets or Offsets | Recommended |
|-------------|---------------------|-------------------|-------------------|-------------------|--------------|
| Kitchen | 150 ft ² | 0 ft ² | 0 ft ² | 2 | 6 air movers |
| Dining Room | 0 ft ² | 0 ft ² | 0 ft ² | 0 | 4 air movers |

Air Movers

| Area | Name | Placed | Removed | Energy usage | Days on site |
|-----------------|----------------------------------|----------------|----------------|--------------|--------------|
| Kitchen | Xpower X400 (AM-001) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 17.39 kWh | 3 days |
| Dining Room | DriEaz DriForce (12345) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 27.83 kWh | 3 days |
| Dining Room | Xpower X400 (AM-011) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 17.39 kWh | 3 days |
| Dining Room | Xpower X400 (AM-015) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 17.39 kWh | 3 days |
| Dining Room | Xpower X400 (AM-010) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 17.39 kWh | 3 days |
| Kitchen | Drieaz Velo Low Profile (AM-026) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 11.02 kWh | 3 days |
| Kitchen | Drieaz Sahara Pro (AM-021) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 27.25 kWh | 3 days |
| Kitchen | Xpower X400 (AM-009) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 17.39 kWh | 3 days |
| Kitchen | Xpower X400 (AM-008) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 17.39 kWh | 3 days |
| Kitchen | Xpower X400 (AM-002) | Nov 2, 3:03 PM | Nov 4, 5:27 PM | 17.39 kWh | 3 days |
| Air Mover Total | | | | 187.84 kWh | 30 days |

Air Scrubbers

| Atmosphere | Name | Placed | Removed | Energy usage | Days on site |
|--------------------|------|--------|---------|--------------|--------------|
| Air Scrubber Total | | | | 0 kWh | 0 days |

Mitigation Scope

Room: office

Date: April 22, 2022

Location: 975 Westmere St., Des Plaines, IL, USA

Water
Macro Set - H20

Testing

ATP & Moisture Testing

| Code | Operation | Action | QTY | Variable |
|------|--|--------|-----|----------|
| 001 | Contamination - On-site ATP Testing - EA (WTR TESTATP) | | | |

PPE

Full & Half Face Respirators

| Code | Operation | Action | QTY | Variable |
|------|---|--------|-----|----------|
| 007 | Half Face Respirator (Per Day) - EA (WTR PPERH) | | 8 | |

Site Protection

Walls, Containment & Ceiling

| Code | Operation | Action | QTY | Variable |
|------|--|--------|-----|----------|
| 010 | Mask & prep for pain - tape only - (Per LF) - LF (PNT MASKLFT) | | | |
| 010 | Containment barrier/airlock/chamber - SF (WTR BARR) | | | |
| 010 | Tension Post - Containment Post - DA (WTR BARRP) | | | |

Extraction

Category 2 Extraction

| Code | Operation | Action | QTY | Variable |
|------|---|--------|-----|----------|
| 020 | Water extraction from carpeted floor - Category 2 water - SF (WTR EXTG) | | 140 | |

Tear Out/Detach Materials

Tear Out Insulation

| Code | Operation | Action | QTY | Variable |
|------|---|--------|-----|----------|
| 105 | Tear out and bag wet insulation - SF (WTR INS) | | | |

Tear Out Baseboard/Trim

| Codes | Operation | Action | QTY | Variable |
|-------|---|--------|-----|----------|
| 121 | Tear out baseboard - after business hours - LF (WTR BASEA) | | 200 | |

Cleaning

Carpet Cleaning

| Code | Operation | Action | QTY | Variable |
|------|--|--------|-----|----------|
| 206 | Clean and deodorize carpet - SF (CLN FCC) | | 140 | |

Equipment

LGR Dehumidifiers

| Code | Operation | Action | QTY | Variable |
|------|---|--------|-----|----------|
| 224 | Dehumidifier (per 24 hour period) - No monitoring - EA (WTR DHM) | | 4 | |

Injection Wall Drying

| Code | Operation | Action | QTY | Variable |
|------|--|--------|-----|----------|
| 227 | Wall cavity drying-Inj. type (per 24 hr period) No monit. - DA (WTR WALL) | | | |

Equipment Decontamination

| Code | Operation | Action | QTY | Variable |
|------|---|--------|-----|----------|
| 232 | Equipment decontamination charge - per piece of equipment - EA (WTR EQD) | | 8 | |

Monitoring & Trade Labor

Trades & Supervision Labor

| Code | Operation | Action | QTY | Variable |
|------|--|--------|-----|----------|
| 245 | Electrician - per hour - HR (LAB ELE) | | 2 | |



1234 Byron Avenue
Elk Grove Village, IL 60007
1-800-425-1954

WORK AUTHORIZATION

| | | |
|---|-------------------|-----------------------|
| Owner/Agent(s) | Insurance Company | <u>Allstate</u> |
| <u>Ryan Balcerzak</u> | Policy Number | <u>101</u> |
| Property Address | Type of Loss | <u>Water</u> |
| <u>975 Westmere St., Des Plaines, IL, USA</u> | Date of Loss | <u>April 22, 2022</u> |

I/We, Ryan Balcerzak hereby authorize **COMPANY** to proceed with work at my property located at 1234 Byron Avenue Elk Grove Village, IL 60007 for work that was caused by Water and occurred on April 22, 2022.

DIRECTION OF PAYMENT

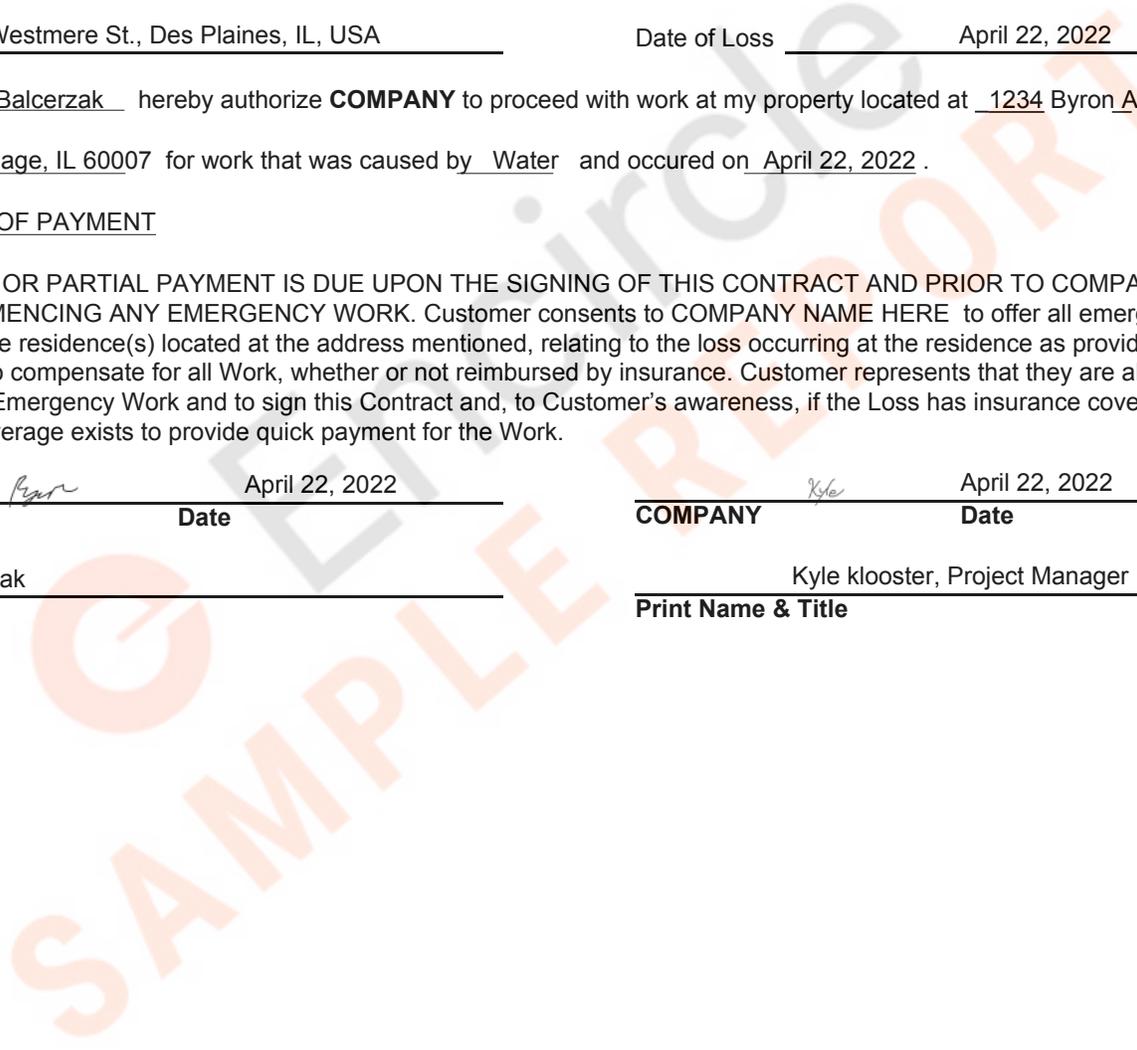
A PAYMENT OR PARTIAL PAYMENT IS DUE UPON THE SIGNING OF THIS CONTRACT AND PRIOR TO COMPANY NAME HERE COMMENCING ANY EMERGENCY WORK. Customer consents to COMPANY NAME HERE to offer all emergency services to the residence(s) located at the address mentioned, relating to the loss occurring at the residence as provided herein, and agrees to compensate for all Work, whether or not reimbursed by insurance. Customer represents that they are able to approve the Emergency Work and to sign this Contract and, to Customer's awareness, if the Loss has insurance coverage, adequate coverage exists to provide quick payment for the Work.

Ryan April 22, 2022
Signature **Date**

Ryan Balcerzak
Print Name

Kyle April 22, 2022
COMPANY **Date**

Kyle klooster, Project Manager
Print Name & Title



Consent to obtain Health and Safety Information

The company would like to ensure that your family is protected during the restoration process. In order to help us create a plan of action for this emergency we must obtain some health and safety information.

Do you provide the company with your consent to ask you the following questions and use that data to organize a job plan?

I agree to provide the company this information.

KB

Does anyone in the building have any known allergies?

Yes

List the allergies:

Pollen, dust, cleaning chemicals

Does anyone in the building have any sensitivity to chemicals?

Yes

List sensitivities:

Respiratory sensitivities, can be hard to breathe

Is there anyone in the structure under the age of 6 years old?

Yes

Is there anyone in the structure over the age of 65 years old?

Yes

Is there anyone in the structure with respiratory problems?

Yes

Is there anyone in the structure with an immune deficiency?

Yes

Please list any concerns you may have about our services or about your health:

Outdoor seasonal allergies made worse with open windows

Is there anyone in the structure that is under the care of a doctor?

Yes

Name of person(s) under care: Margarette Smith

Doctor Jones

(888) 123-4567

Doctor's Name

Telephone Number

The company has provided me with a Material Safety Data Sheet (MSDS) regarding the chemicals that may be used in my residence and I provide them my consent to use them as needed.

Yes

975 Westmere St., Des
Plaines, IL, USA

KB

MSDS Sheets Provided

Loss Location

Initials



Ryan Balcerzak

April 22, 2022

Property Owner

Name

Date