



Encircle Restoration of Toronto
1120 Victoria Street North
Toronto, ON, CAN
226-338-1593

Encircle Sample Report

Claim ID**Date of Loss**

Apr 22, 2020

Date Claim Created

Apr 22, 2020

Type of Loss

Water

Address

159 North Lake Drive, Waterloo, Ontario

Policyholder Name

John Smith

Policy Number

P123456

Policyholder Email

johnsmith@gmail.com

Policyholder Phone Number

(226) 338-1593

Emergency Estimate / Reserve

\$10,000

Repair Estimate / Reserve

\$15,000

Contents Estimate / Reserve

\$2,500



Claim Summary

This risk is a two-story 3000 SF townhouse that is covered in brick and is well maintained.

The loss location is approximately 45 minutes from our shop during normal driving conditions however, there is construction in the travel route and we anticipate an additional 30 minutes of delays each way.

The home has sufficient power and the occupants are willing to live in the residence with the equipment running. The air conditioning unit is sufficient enough to provide cooling to the rest of the home to ensure that temperatures remain comfortable at 75 degrees F. Should the conditions get hotter than that additional air conditioning or the occupants leaving the structure will be required.

The homeowner has indicated that they would like their contents stored on-site in the garage and in portable storage containers.

If you have any questions or concerns, please do not hesitate to call our office.

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Attachments

1. Moisture Full Report - Encircle Restoration
2. Moisture Equipment Report - Job 101 - DEMO
3. Mitigation Scope 2.0 - kitchen
4. Contents Inventory (Encircle SOL)
5. Contents Inventory (Encircle box)
6. Work Authorization - Encircle Restoration
7. Encircle Health Consent - Job 101 - Encircle Restoration

General Notes

Initial Visit / Site Inspection

Met with home owner today at 8:30 am. They were away for the weekend at a cottage, came back Sunday afternoon and noticed water in hallway of main floor. Cat 1 Class 2, approx 50% of hallway and kitchen affected.

Internal only - customer preference

Homeowner prefers work to be done early am. We pulled out all wet materials / put all furniture on foam blocks. Installed a dehu, need to go back tomorrow am to install a few more air movers

Adjuster Notes

met Jim Smith (IA from ClaimsPro) - will be doing IAQ test. IA is awaiting repair estimate. Need to send IAQ report.

Called Drywaller

Scheduled sub to be on site this weekend for drywall work

Went to city hall re: permits

Going to be a 3 week delay for inspection

Home owner wants to upgrade carpet

Quote and provide a change order to the customer to sign virtually via Encircle LINK

Additional Sir Scrubbers Authorized

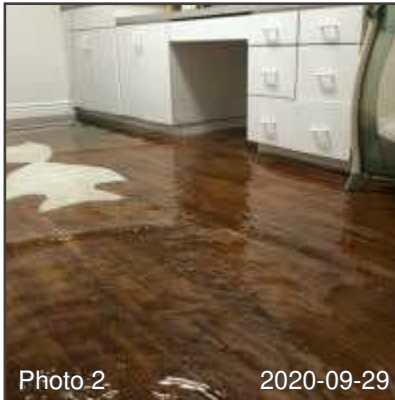
Customer completed our health inspection form and noted allergy concerns. IA sent a copy of the form and authorized additional equip

Customer unplugged drying equipment overnight

Spoke with customer, explained not to do this again, expect delay in drying process

Pre-Arrival Customer Photos

OVERVIEW PHOTOS: Pre-Arrival Customer Photos



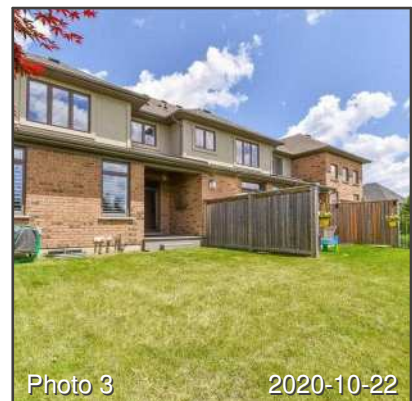
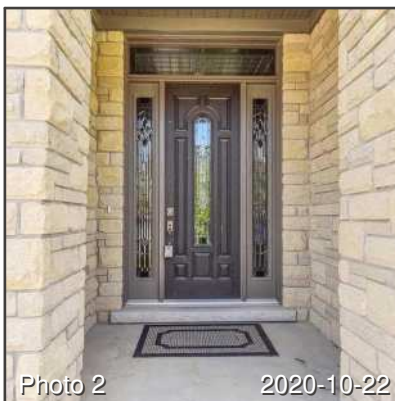
TEXT NOTES: Pre-Arrival Customer Photos

Policy Holder Photos

The customer provided these photos to our team virtually using Encircle LINK before our crew arrived on the scene.

Exterior

OVERVIEW PHOTOS: Exterior



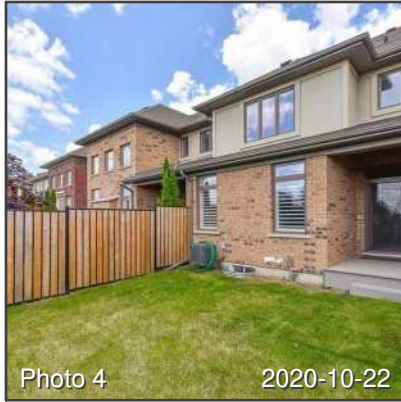


Photo 4

2020-10-22



Photo 5

2020-10-22



Photo 6

2020-10-22

PHOTO NOTES: Exterior

Driveway



2020-10-22

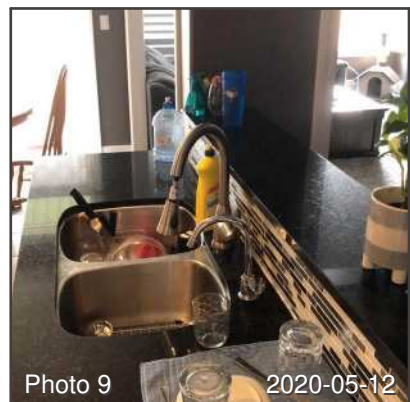
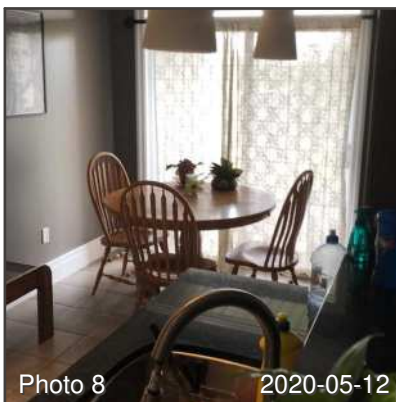
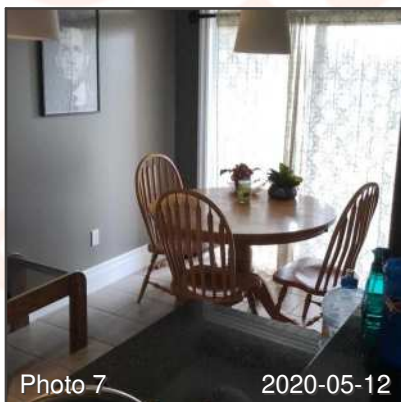
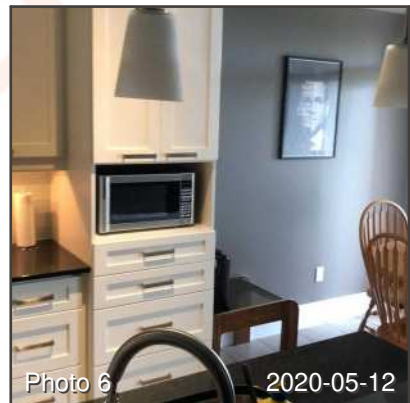
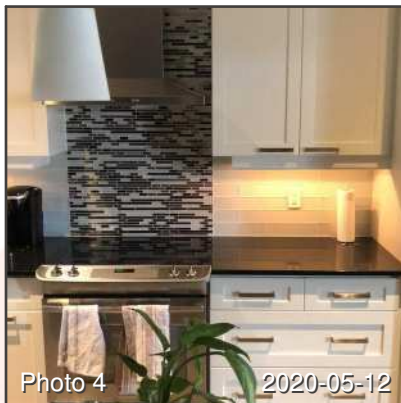
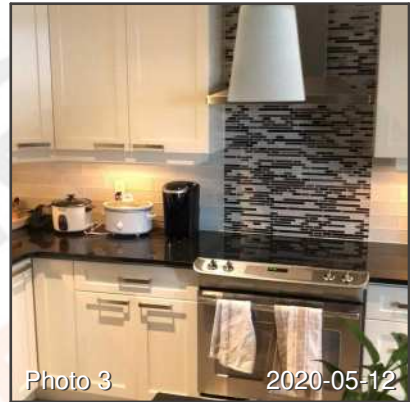
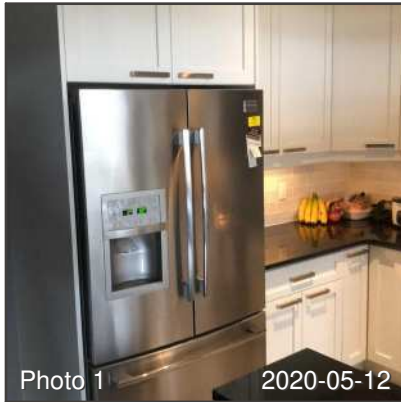


2020-10-22

Condition of driveway pre arrival. No cracks or damage noted

Kitchen

OVERVIEW PHOTOS: Kitchen

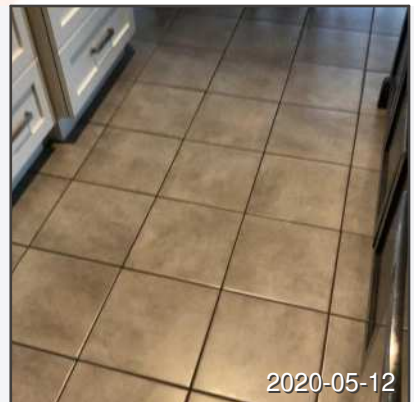


OVERVIEW VIDEOS: Kitchen

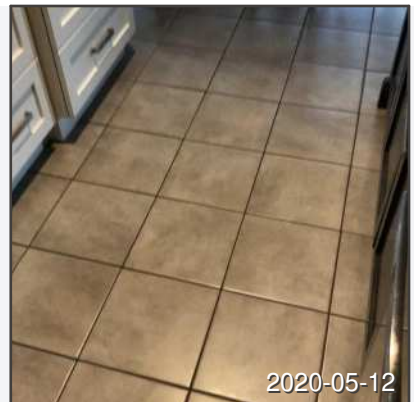


PHOTO NOTES: Kitchen

Before



During

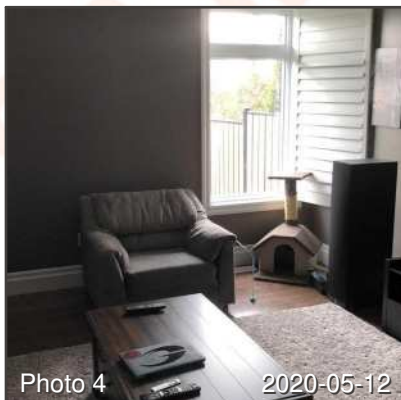
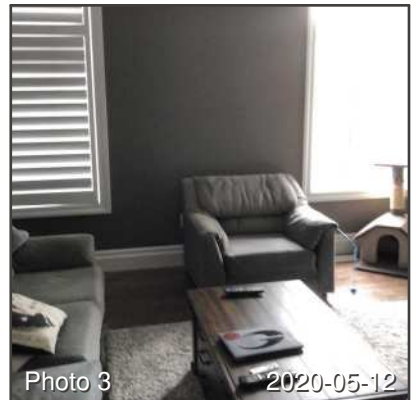
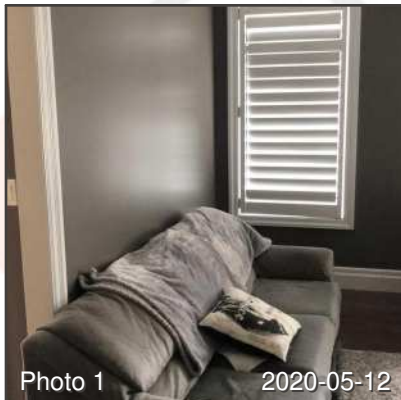


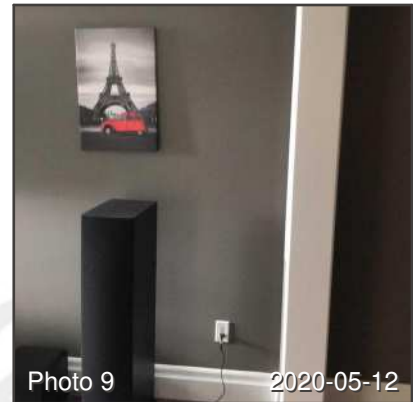
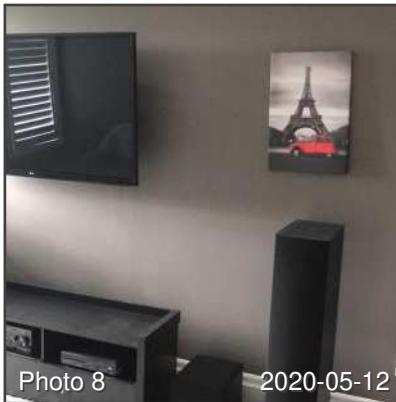
After



Living Room

OVERVIEW PHOTOS: Living Room





OVERVIEW VIDEOS: Living Room

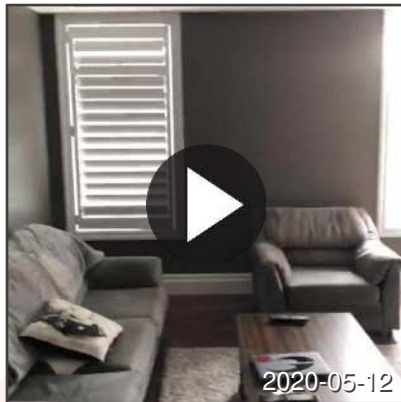
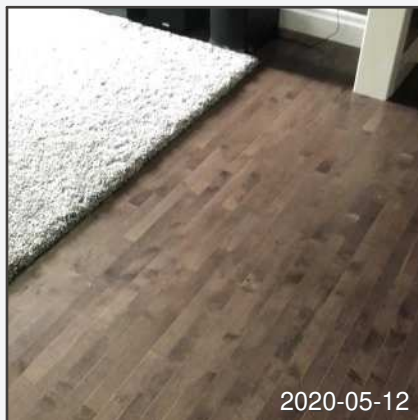


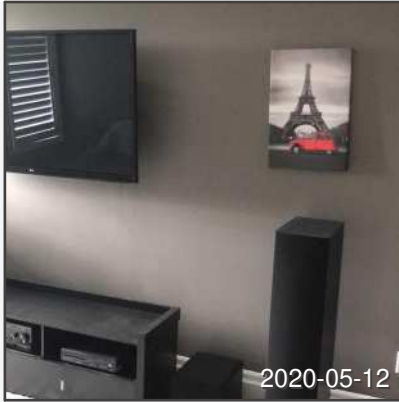
PHOTO NOTES: Living Room

Preexisting damage to floor

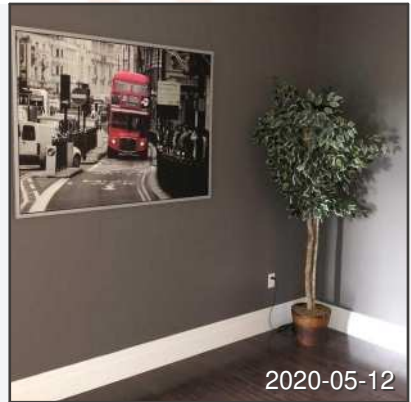
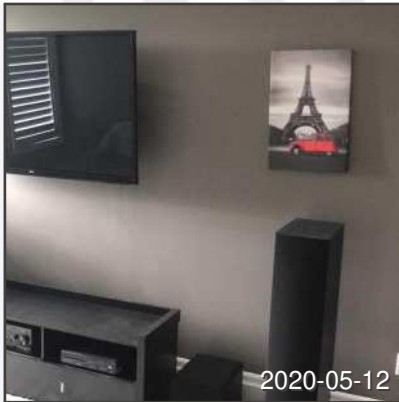
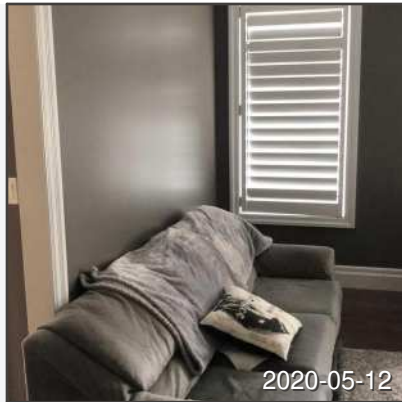


Initial walkthrough noted significant scratching/wear and tear on living room hardwood floor. Damage featured in attached picture.

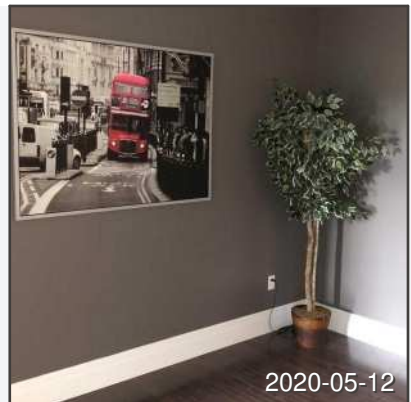
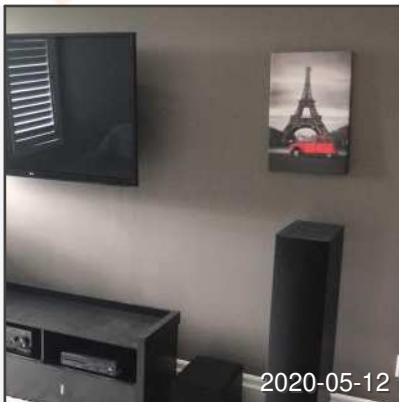
Before



During



After



Basement

OVERVIEW PHOTOS: Basement



Pre-existing Damage

PHOTO NOTES: Pre-existing Damage

**Damage to drywall near
foyer present upon arrival**



Chip in countertop



**Damage to drywall on
stairs**



Bump in door on landing

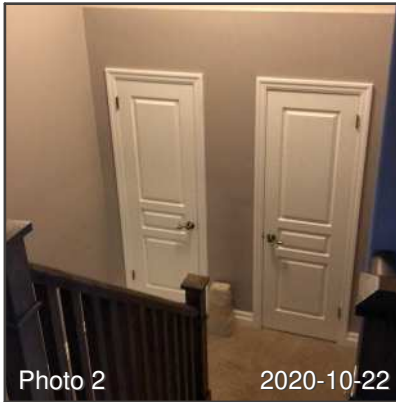
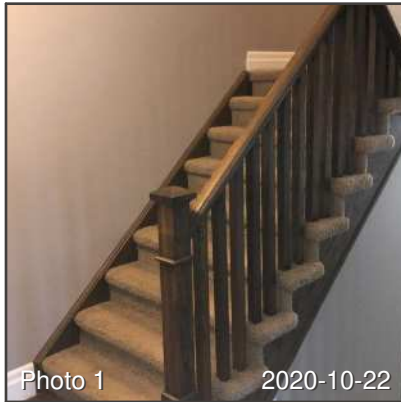


Damage to foundation



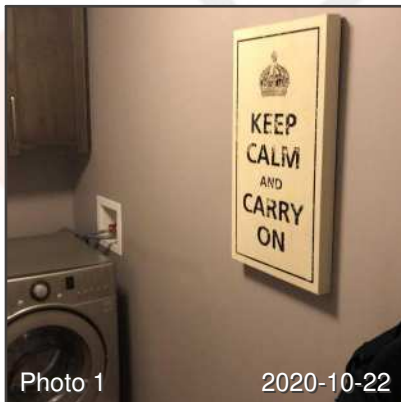
Main Stairs

OVERVIEW PHOTOS: Main Stairs



Laundry Room

OVERVIEW PHOTOS: Laundry Room



Cause Of Loss

OVERVIEW PHOTOS: Cause Of Loss



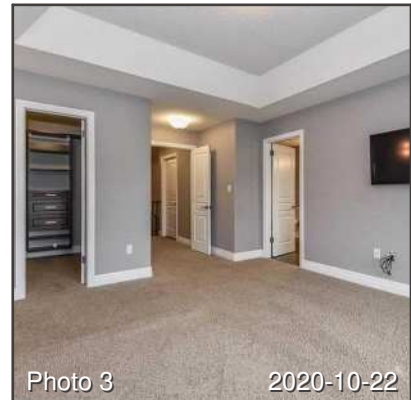
TEXT NOTES: Cause Of Loss

Cause Of Loss

Cause of loss was determined to be a faulty water heater in the basement of the client's home. Upon arrival water the heater was continuing to rapidly expel water onto the basement floor saturating the immediate surrounding area.

Bedroom

OVERVIEW PHOTOS: Bedroom





Bathroom

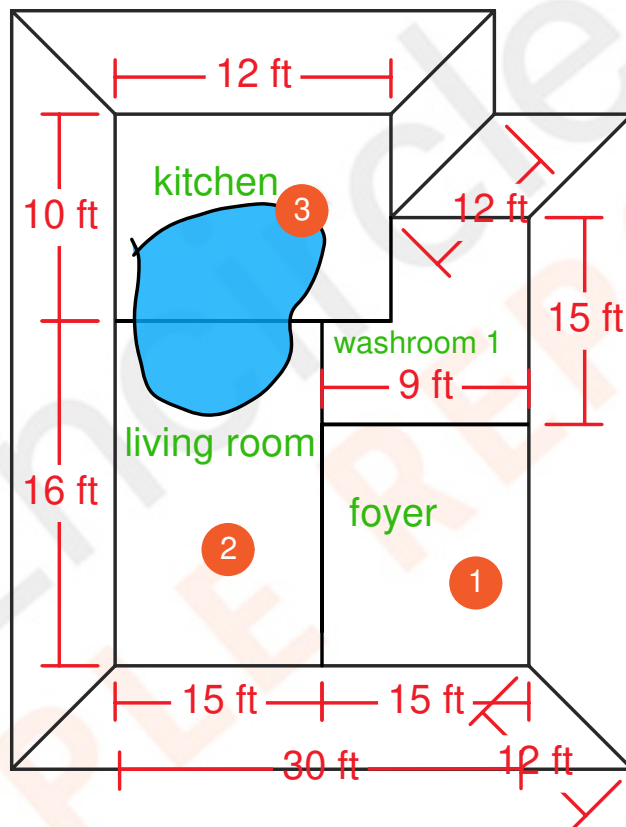
OVERVIEW PHOTOS: Bathroom



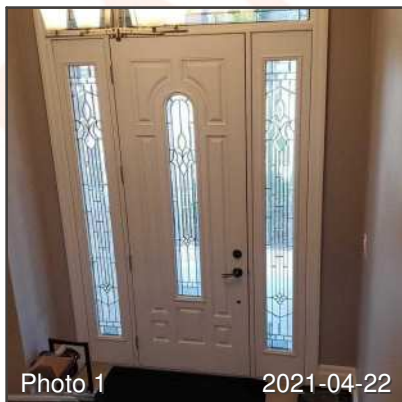
Sketch & Matterport

SKETCHES: Sketch & Matterport

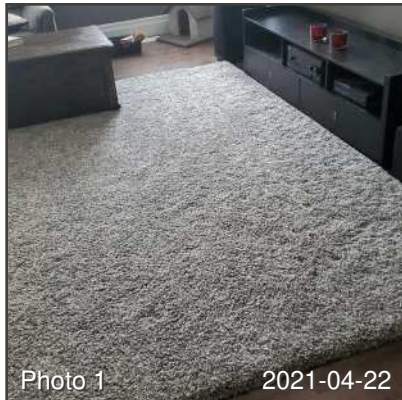
Sketch 2



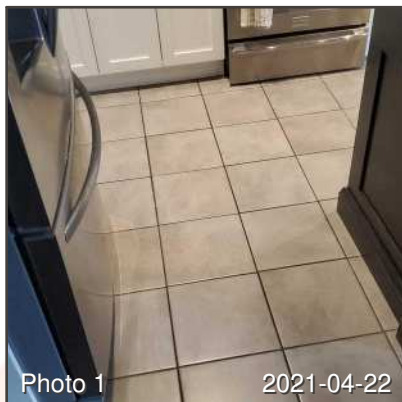
1 Sketch 2 Photos



2 Sketch 2 Photos



3 Sketch 2 Photos



MATTERPORT MODELS: Sketch & Matterport

159 Oak Park Drive



Policyholder

Name	Phone Number	Address
Ryan Balcerzak Live Demo	2263381593	159 Oak Park Drive, Waterloo, ON, Canada

Claim Details

Carrier Identifier	Contractor Identifier	Assignment Identifier
--	Encircle Restoration	Job 101
Project Manager	Date of Loss	Date Claim Created
--	Apr 22, 2020	Apr 22, 2020
Insurance Company	Adjuster	Policy Number
Allstate	--	P123456

Drying Factors

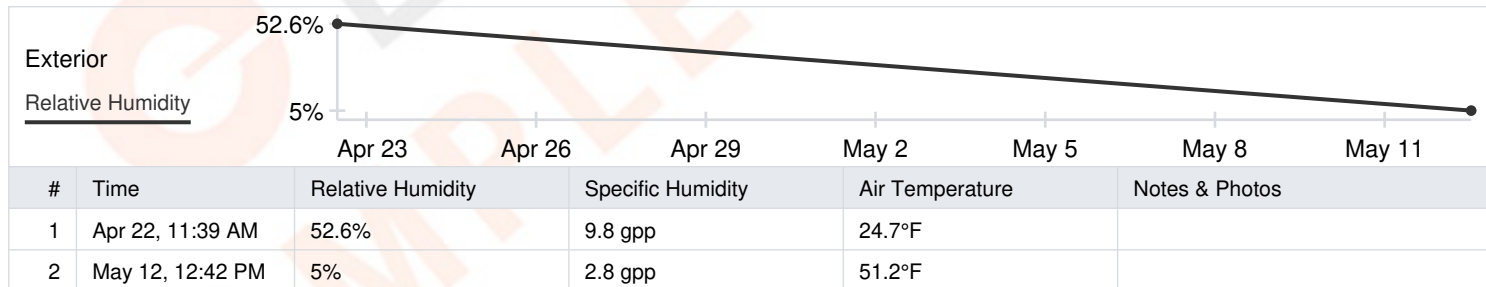
Build-Out Density	Building Construction	HVAC Support
Fairly Open	Standard	No
Weather Conditions	Building Envelope	
Neutral	Moderate	

Calculations

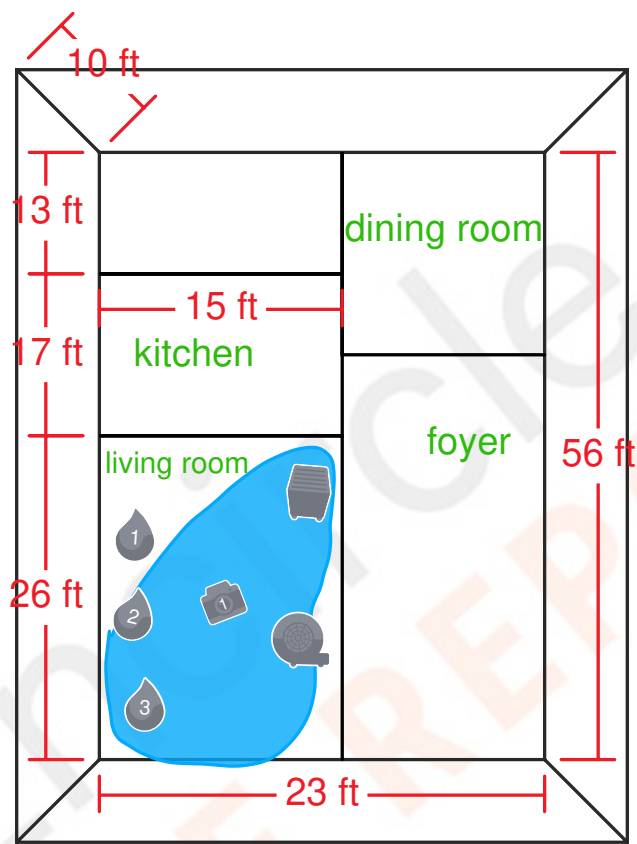
Dehumidifier Calculator

Atmosphere	Class of Water	Atmosphere Volume	Recommended AHAM Pints/Day
Kitchen	Class 2	9000 ft³	221 pints/day

Unaffected Reference Atmosphere: Exterior



Affected Atmosphere: Kitchen



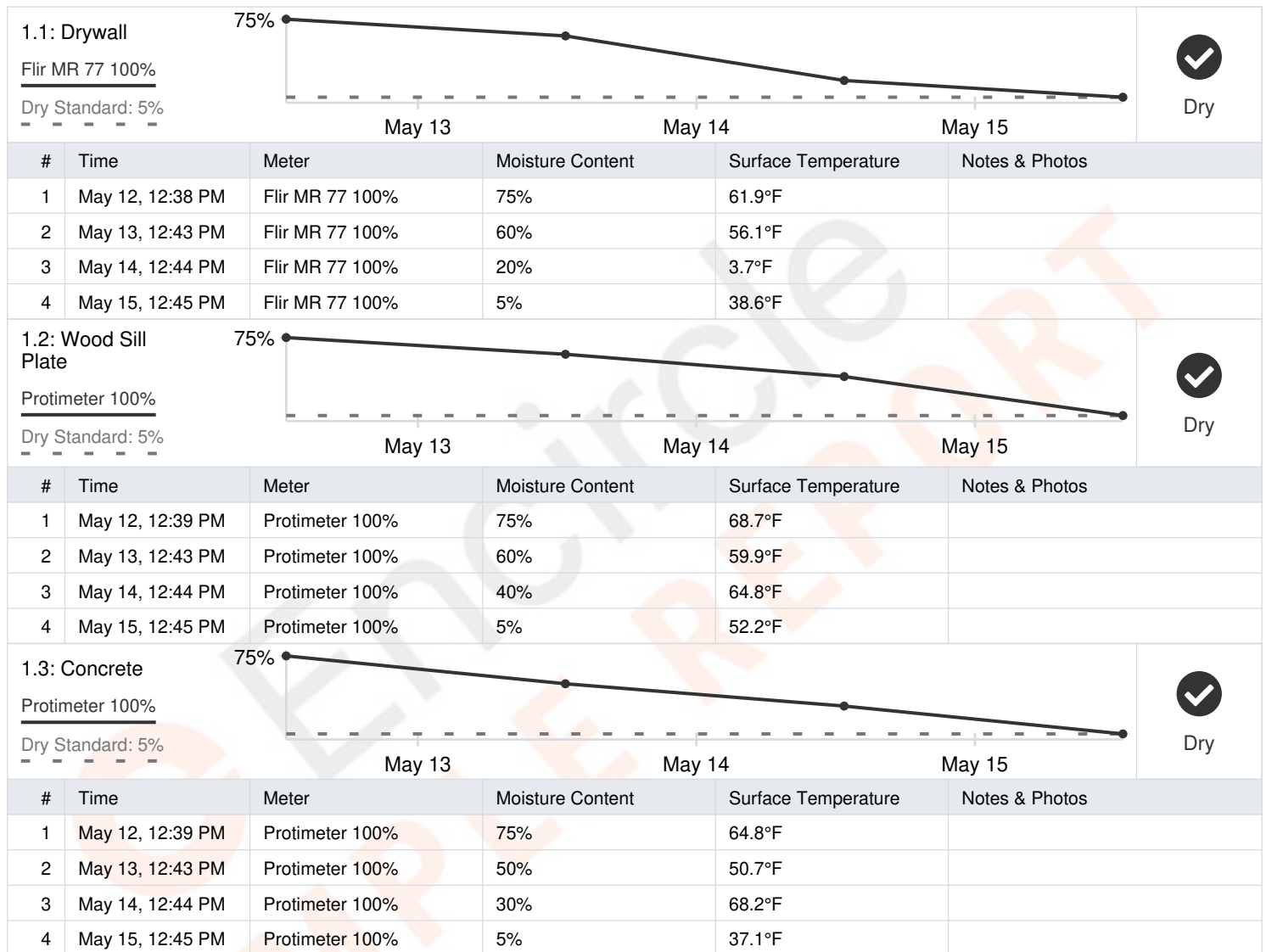
1 Photos



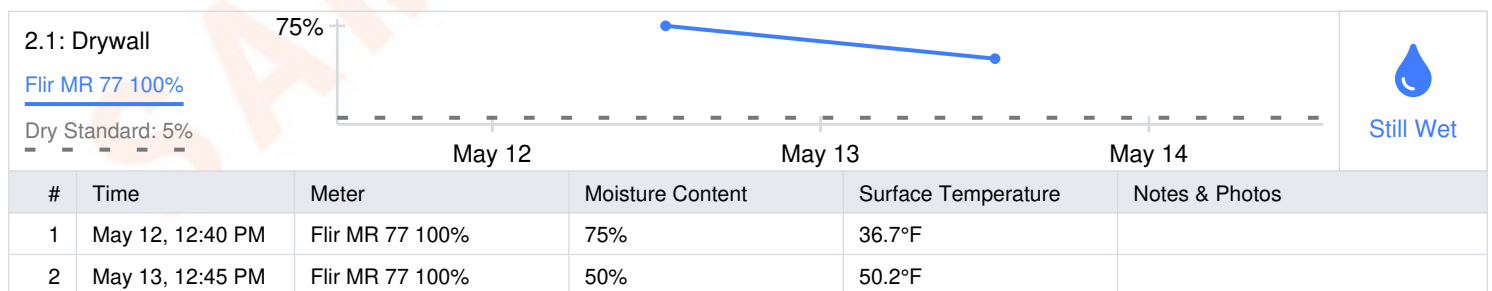
#	Time	Relative Humidity	Specific Humidity	Air Temperature	Notes & Photos
1	May 12, 12:42 PM	10%	9.3 gpp	65.8°F	

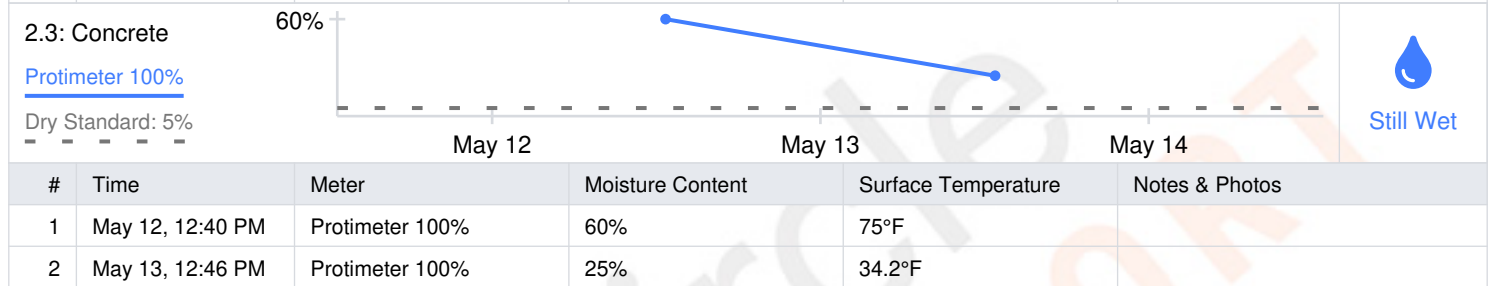
Affected Area: Kitchen

Point 1: Outside Wall

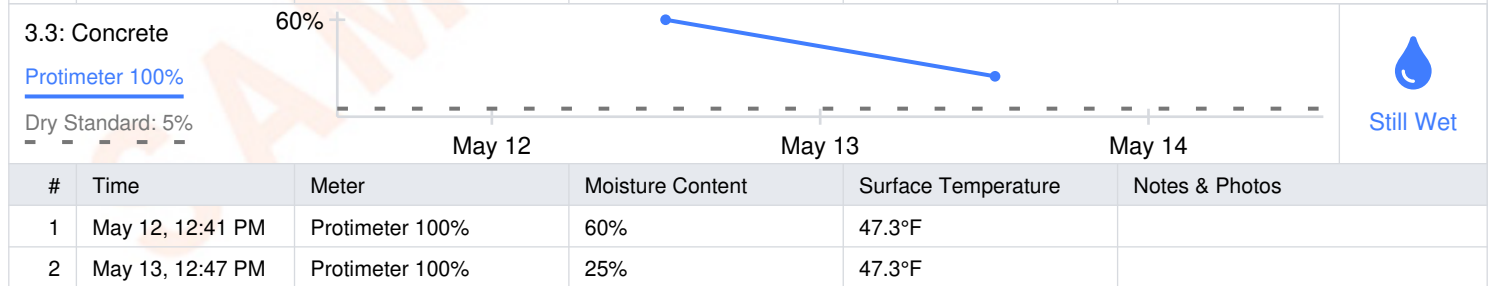
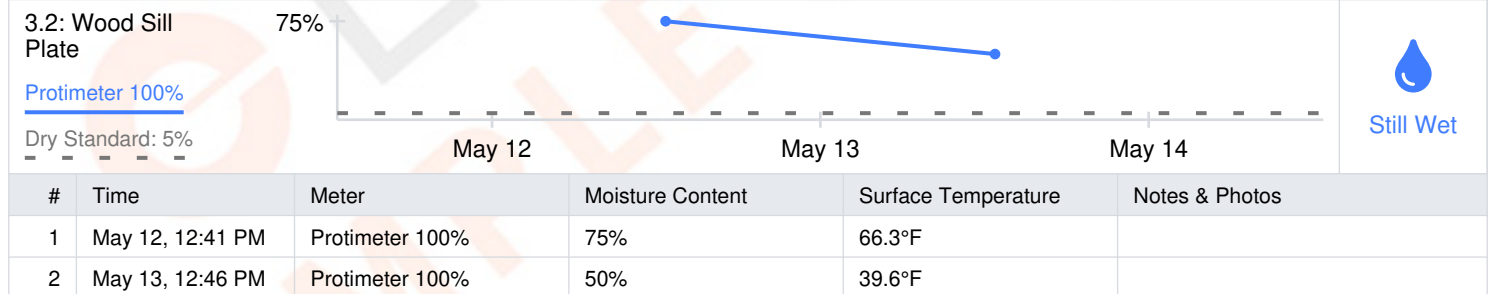
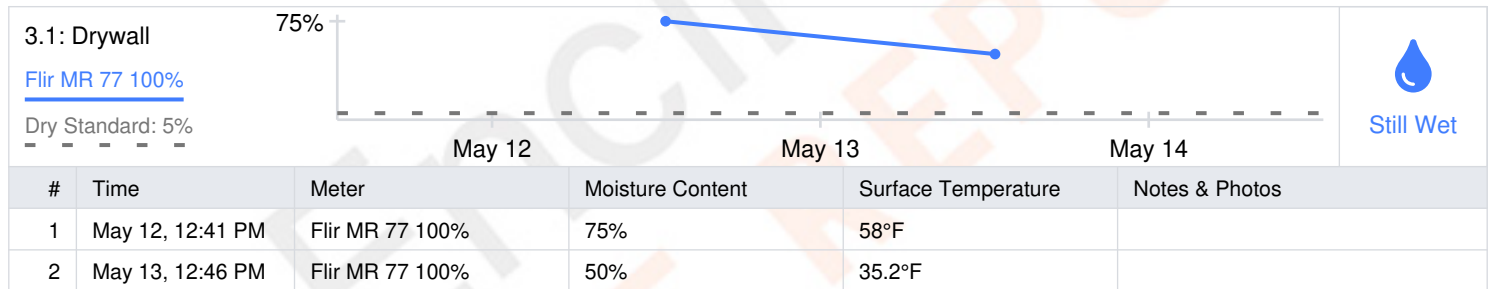


Point 2: Outside Wall

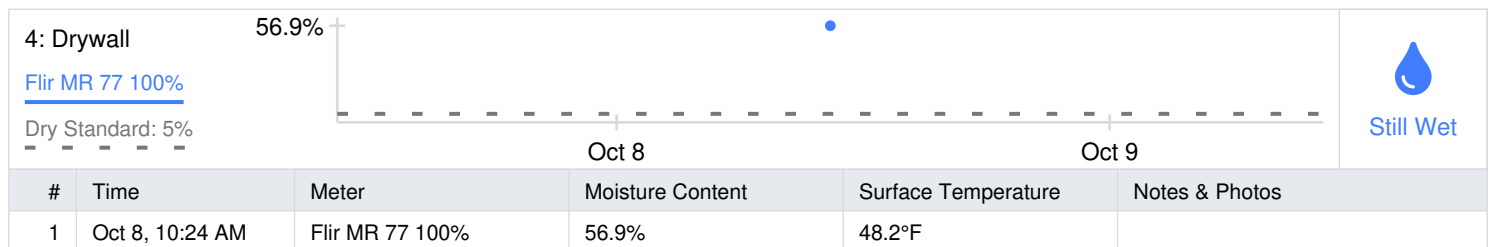




Point 3: Outside Wall



Point 4: Outside Wall



Air Movers: Kitchen

Name	Placed	Removed	Energy usage	Days on site
Raptor RAM1000 (CAM-002)	May 12, 1:00 PM	Still on site	6740.89 kWh	156 days
Raptor RAM1000 (CAM-022)	May 12, 1:00 PM	Still on site	6740.88 kWh	156 days
Raptor RAM1000 (CAM-023)	May 12, 1:00 PM	Still on site	6740.88 kWh	156 days
Raptor RAM1000 (CAM-018)	Oct 15, 1:55 PM	Still on site	0.04 kWh	1 day

Affected Area: Living Room

Air Movers: Living Room

Name	Placed	Removed	Energy usage	Days on site
Raptor RAM1000 (CAM-043)	May 12, 1:01 PM	Still on site	6740.87 kWh	156 days

Dehumidifier: B-Air VG-1500 (1)

Placed May 12, 12:59 PM **Removed** Still on site **Power** 0.85 kW **Energy usage** 3169.73 kWh **Days on site** 156 days

#	Time	Relative Humidity	Specific Humidity	Air Temperature	Grain Depression	Hours Running	Notes & Photos
1	May 12, 12:59 PM	1.8%	0.6 gpp	36.3°F	9 gpp		

Dehumidifier: OASIS D165 (2)

Placed May 12, 12:59 PM **Removed** Still on site **Power** 0.48 kW **Energy usage** 1808.81 kWh **Days on site** 156 days

#	Time	Relative Humidity	Specific Humidity	Air Temperature	Grain Depression	Hours Running	Notes & Photos
1	May 12, 12:59 PM	1.6%	0.7 gpp	45.7°F	9 gpp		

Dehumidifier: Phoenix D385 (3)

Placed May 12, 1:00 PM **Removed** Still on site **Power** 1.38 kW **Energy usage** 5168.02 kWh **Days on site** 156 days

#	Time	Relative Humidity	Specific Humidity	Air Temperature	Grain Depression	Hours Running	Notes & Photos
1	May 12, 1:00 PM	2.7%	0.8 gpp	34.1°F	9 gpp		

Dehumidifier: Phoenix 270HTx (0422FD20)

Placed Oct 8, 10:24 AM **Removed** Still on site **Power** 1.07 kW **Energy usage** 183.20 kWh **Days on site** 8 days

#	Time	Relative Humidity	Specific Humidity	Air Temperature	Grain Depression	Hours Running	Notes & Photos
1	Oct 8, 10:25 AM	64.1%	36.7 gpp	52°F	-27 gpp		

Dehumidifier: Phoenix R200 LGR (015A730D)

Placed Oct 15, 1:55 PM **Removed** Still on site **Power** 0.86 kW **Energy usage** 0.02 kWh **Days on site** 1 day

Air Scrubber: OmniTec OmniAire 600 Nitro (600N) (RS6H-006)

Placed May 12, 1:01 PM **Removed** Still on site **Power** 0.28 kW **Energy usage** 1033.60 kWh **Days on site** 156 days

Air Scrubber: OmniTec OmniAire 600 Nitro (600N) (RS6H-010)

Placed	Removed	Power	Energy usage	Days on site
May 12, 1:01 PM	Still on site	0.28 kW	1033.60 kWh	156 days

Policyholder

Name	Phone Number	Address
Ryan Balcerzak Demo	2263381593	159 Oak Park Drive, Waterloo, ON, Canada

Claim Details

Carrier Identifier	Contractor Identifier	Assignment Identifier
--	--	Job 101 - DEMO
Project Manager	Date of Loss	Date Claim Created
Kyle Klooster	Apr 22, 2020	Apr 22, 2020
Insurance Company	Adjuster	Policy Number
Allstate	Chris Gulbronsen	P123456

Drying Factors

Build-Out Density	Building Construction	HVAC Support
Fairly Open	Standard	No
Weather Conditions	Building Envelope	
Neutral	Moderate	

Dehumidifier Calculator

Atmosphere	Class of Water	Atmosphere Volume	Recommended AHAM Pints/Day
Kitchen	Class 2	9000 ft³	221 pints/day

Dehumidifiers

Atmosphere	Name	Placed	Removed	Energy usage	Days on site
Kitchen	B-Air VG-1500 (1)	May 12, 12:59 PM		0.14 kWh	1 day
Kitchen	OASIS D165 (2)	May 12, 12:59 PM		0.08 kWh	1 day
Kitchen	Phoenix D385 (3)	May 12, 01:00 PM		0.21 kWh	1 day
Dehumidifier Total				0.43 kWh	3 days

Air Movers

Area	Name	Placed	Removed	Energy usage	Days on site
Kitchen	Raptor RAM1000 (CAM-002)	May 12, 01:00 PM		0.26 kWh	1 day
Kitchen	Raptor RAM1000 (CAM-022)	May 12, 01:00 PM		0.26 kWh	1 day
Kitchen	Raptor RAM1000 (CAM-023)	May 12, 01:00 PM		0.25 kWh	1 day
Living Room	Raptor RAM1000 (CAM-043)	May 12, 01:01 PM		0.25 kWh	1 day
Air Mover Total				1.02 kWh	4 days

Air Scrubbers

Atmosphere	Name	Placed	Removed	Energy usage	Days on site
Kitchen	OmniTec OmniAire 600 Nitro (600N) (RS6H-006)	May 12, 01:01 PM		0.04 kWh	1 day
Kitchen	OmniTec OmniAire 600 Nitro (600N) (RS6H-010)	May 12, 01:01 PM		0.04 kWh	1 day
Air Scrubber Total				0.07 kWh	2 days



Mitigation Scope

Room: office

Date: April 22, 2020

Location: 159 Oak Park Drive, Waterloo, ON, Canada

Water
Macro Set - H20

Testing

ATP & Moisture Testing

Code	Operation	Action	QTY	Variable
001	Contamination - On-site ATP Testing - EA (WTR TESTATP)			

PPE

Full & Half Face Respirators

Code	Operation	Action	QTY	Variable
007	Half Face Respirator (Per Day) - EA (WTR PPERH)		8	

Site Protection

Walls, Containment & Ceiling

Code	Operation	Action	QTY	Variable
010	Mask & prep for pain - tape only - (Per LF) - LF (PNT MASKLFT)			
010	Containment barrier/airlock/chamber - SF (WTR BARR)			
010	Tension Post - Containment Post - DA (WTR BARRP)			

Extraction

Category 2 Extraction

Code	Operation	Action	QTY	Variable
020	Water extraction from carpeted floor - Category 2 water - SF (WTR EXTG)		140	

Tear Out/Detach Materials

Tear Out Insulation

Code	Operation	Action	QTY	Variable
105	Tear out and bag wet insulation - SF (WTR INS)			

Tear Out Baseboard/Trim

Codes	Operation	Action	QTY	Variable
121	Tear out baseboard - after business hours - LF (WTR BASEA)		200	

Cleaning

Carpet Cleaning

Code	Operation	Action	QTY	Variable
206	Clean and deodorize carpet - SF (CLN FCC)		140	

Equipment

LGR Dehumidifiers

Code	Operation	Action	QTY	Variable
224	Dehumidifier (per 24 hour period) - No monitoring - EA (WTR DHM)		4	

Injection Wall Drying

Code	Operation	Action	QTY	Variable
227	Wall cavity drying-Inj. type (per 24 hr period) No monit. - DA (WTR WALL)			

Equipment Decontamination

Code	Operation	Action	QTY	Variable
232	Equipment decontamination charge - per piece of equipment - EA (WTR EQD)		8	

Monitoring & Trade Labor

Trades & Supervision Labor

Code	Operation	Action	QTY	Variable
245	Electrician - per hour - HR (LAB ELE)		2	



SCHEDULE OF LOSS

REPORT DATE: Dec 1, 2020

CLAIM ID: 1001

CLAIM DATE: Apr 22, 2020

INSURED: Encircle Live Demo Example

NO.	DESCRIPTION	BRAND	MODEL	QTY	AGE		PURCHASE PRICE	REPLACEMENT COST VALUE	DEPRECIATION		ACTUAL CASH VALUE	REPLACEMENT INVOICE AMT.	BALANCE OF CLAIM
					Y	M			%	AMOUNT			
	Kitchen												
18	Candle	generic		1				\$36.39	35.00%	\$12.74	\$23.65		\$0.00
19	MacBook	Apple	HDJ4837	1				\$1,089.00	35.00%	\$381.15	\$707.85		\$0.00
20	Toaster	Black and Decker	TOASTMASTER	1				\$43.99	35.00%	\$15.40	\$28.59		\$0.00
21	Keurig Coffee Maker	Keurig		1				\$88.00	35.00%	\$30.80	\$57.20		\$0.00
22	Kitchen Table			1				\$979.98	35.00%	\$342.99	\$636.99		\$0.00
23	Kitchen Chairs			3				\$508.38	35.00%	\$177.93	\$330.45		\$0.00
24	Microwave			1				\$195.99	35.00%	\$68.60	\$127.39		\$0.00

	Living Room												
1	Coffee Table			1	3	0	\$1,000.00	\$950.00	40.00%	\$380.00	\$570.00		\$0.00
2	Av Reciever	Sony		1	4	0	\$2,950.00	\$2,950.00	50.00%	\$1,475.00	\$1,475.00		\$0.00
3	Television LG	LG Electronics	ABC123	1	1	0	\$3,000.00	\$1,799.99	35.00%	\$630.00	\$1,169.99		\$0.00
4	Painting 1			1	1	0	\$50.00	\$50.00	20.00%	\$10.00	\$40.00		\$0.00
5	Painting 2			1			\$50.00	\$50.00	35.00%	\$17.50	\$32.50		\$0.00
6	Painting 3			1	1	0	\$1,000.00	\$1,000.00	35.00%	\$350.00	\$650.00		\$0.00
7	Floorstanding Speaker	Klipsch		1	2	0	\$1,500.00	\$1,500.00	30.00%	\$450.00	\$1,050.00		\$0.00
8	Cat Tree			1	1	0	\$350.00	\$350.00	20.00%	\$70.00	\$280.00		\$0.00
12	Xbox one		AHJDFH473	1				\$379.96	35.00%	\$132.99	\$246.97		\$0.00
13	Subwoofer		84756	1				\$149.99	35.00%	\$52.50	\$97.49		\$0.00
14	Decorative Indoor Tree	Vickerman		1				\$134.55	35.00%	\$47.09	\$87.46		\$0.00
15	Wine Rack			1				\$29.99	35.00%	\$10.50	\$19.49		\$0.00
16	Apple Tv			1				\$199.00	35.00%	\$69.65	\$129.35		\$0.00
17	Throw Pillow			1				\$49.99	35.00%	\$17.50	\$32.49		\$0.00
25	Couch (3 Piece)			1			\$1,500.00	\$1,249.97	35.00%	\$437.49	\$812.48		\$0.00
26	Couch (single seat)			1				\$699.97	35.00%	\$244.99	\$454.98		\$0.00
27	Cat Toys			1									\$0.00
28	Area Rug			1				\$189.99	35.00%	\$66.50	\$123.49		\$0.00
29	Side Table			1				\$159.00	35.00%	\$55.65	\$103.35		\$0.00

**SCHEDULE OF LOSS**

REPORT DATE: Dec 1, 2020

CLAIM ID: 1001

CLAIM DATE: Apr 22, 2020

INSURED: Encircle Live Demo Example

NO.	DESCRIPTION	BRAND	MODEL	QTY	AGE		PURCHASE PRICE	REPLACEMENT COST VALUE	DEPRECIATION		ACTUAL CASH VALUE	REPLACEMENT INVOICE AMT.	BALANCE OF CLAIM
					Y	M			%	AMOUNT			
30	In Ceiling Speakers			6				\$401.94	35.00%	\$140.68	\$261.26		\$0.00

	Basement												
31	Couch (2 Seat)			1				\$200.00	35.00%	\$70.00	\$130.00		\$0.00
32	Guitar			1				\$309.99	35.00%	\$108.50	\$201.49		\$0.00
33	Adjustable Weights			1				\$388.44	35.00%	\$135.95	\$252.49		\$0.00
34	Panasonic 50" Plasma Tv			1				\$1,000.00	35.00%	\$350.00	\$650.00		\$0.00

	Laundry Room												
10	LG Washer	Lg		1				\$1,500.00	35.00%	\$525.00	\$975.00		\$0.00
11	LG Dryer		Data Tag	1				\$1,250.00	35.00%	\$437.50	\$812.50		\$0.00
35	Picture			1				\$50.00	35.00%	\$17.50	\$32.50		\$0.00

	demo room												
37	MacBook Pro			1									\$0.00

Totals: \$11,400.00 \$19,934.50 \$7,332.08 \$12,602.43 \$0.00 \$0.00

Sales tax: 13.00%

Totals with tax: \$22,525.99 \$12,882.00 \$12,602.43

Any person who, fraudulently or willfully makes false, misleading, or exaggerated statement or who conceals information for the purpose of presenting a claim is acting in violation of the Statutory Conditions of their policy. This would lead to a denial of the entire claim and may result in criminal prosecution.

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DATE

SIGNATURE OF INSURED



BOX SUMMARY
REPORT DATE: Dec 1, 2020

CLAIM ID: 1001
CLAIM DATE: Apr 22, 2020
INSURED: Encircle Live Demo Example

ROOM	Small Box	Medium Box	Large Box	Bag	Wardrobe	Unboxed Item	Pre-packed	Tag	N/A	TOTAL
Kitchen	0	1	1	0	0	0	0	1	0	3
Living Room	1	3	1	0	0	1	0	6	0	12
Basement	0	0	1	0	0	0	0	1	0	2
Laundry Room	0	1	0	0	0	0	0	2	0	3
demo room	0	0	1	0	0	0	0	0	0	1
TOTAL	1	5	4	0	0	1	0	10	0	21



Encircle Restoration of Toronto
1120 Victoria Street North
Toronto, ON, CAN
226-338-1593

WORK AUTHORIZATION

Owner/Agent(s)

Insurance Company Allstate

Ryan Balcerzak

Policy Number 101

Property Address

Type of Loss Water

100 Oak Park Drive, Waterloo, ON, Canada

Date of Loss April 22, 2020

I/We, Ryan Balcerzak hereby authorize **COMPANY** to proceed with work at my property located at 100 Oak Park Drive, Waterloo, ON, Canada for work that was caused by Water and occurred on April 22, 2020.

DIRECTION OF PAYMENT

A PAYMENT OR PARTIAL PAYMENT IS DUE UPON THE SIGNING OF THIS CONTRACT AND PRIOR TO COMPANY NAME HERE COMMENCING ANY EMERGENCY WORK. Customer consents to COMPANY NAME HERE to offer all emergency services to the residence(s) located at the address mentioned, relating to the loss occurring at the residence as provided herein, and agrees to compensate for all Work, whether or not reimbursed by insurance. Customer represents that they are able to approve the Emergency Work and to sign this Contract and, to Customer's awareness, if the Loss has insurance coverage, adequate coverage exists to provide quick payment for the Work.

Signature

Date

October 15, 2020

Ryan Balcerzak

Print Name

COMPANY

October 15, 2020

Date

Kyle klooster, Project Manager

Print Name & Title



Consent to obtain Health and Safety Information

The company would like to ensure that your family is protected during the restoration process. In order to help us create a plan of action for this emergency we must obtain some health and safety information.

Do you provide the company with your consent to ask you the following questions and use that data to organize a job plan?

I agree to provide the company this information.

Does anyone in the building have any known allergies?

Yes

List the allergies:

Pollen, dust, cleaning chemicals

Does anyone in the building have any sensitivity to chemicals?

Yes

List sensitivities:

Respiratory sensitivities, can be hard to breathe

Is there anyone in the structure under the age of 6 years old?

Yes

Is there anyone in the structure over the age of 65 years old?

Yes

Is there anyone in the structure with respiratory problems?

Yes

Is there anyone in the structure with an immune deficiency?

Yes

Please list any concerns you may have about our services or about your health:

Outdoor seasonal allergies made worse with open windows

Is there anyone in the structure that is under the care of a doctor?

Yes

Name of person(s) under care: Margarette Smith

Doctor Jones

(888) 123-4567

Doctor's Name

Telephone Number

The company has provided me with a Material Safety Data Sheet (MSDS) regarding the chemicals that may be used in my residence and I provide them my consent to use them as needed.

Yes

MSDS Sheets Provided

159 Oak Park Drive, Waterloo,
ON, Canada

Loss Location

KB

Initials

MJS

Property Owner

Ryan Balcerzak

Name

October 15, 2020

Date